# A Ranking Stability Indicator for Selecting the Best Effort Estimator in Software Cost Estimation

Jacky Keung · Ekrem Kocaguneli · Tim Menzies

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Abstract There is no universal agreement on the "best" effort estimation approach. This is largely due to the "ranking instability" problem, which is highly contingent on the evaluation criteria and the subset of the data used in the investigation. Unless we can reasonably determine stable rankings of different estimators, we cannot determine the most suitable estimator for effort estimation.

This paper reports an empirical study using 90 estimation methods applied to 20 datasets as an attempt to address this issue. Performance was assessed using MAR, MMRE, MMER, MBRE, MIBRE, MdMRE, PRED(25) and compared using a Wilcoxon ranked test (95%). A comprehensive empirical experiment was carried out.

Our results show that prior concerns regarding ranking instability of effort estimation methods may have been overly pessimistic. Given the large number of datasets, it is now possible to draw stable conclusions about the relative performance of estimation methods and to select the most suitable ones. In this study, regression trees or analogy-based methods are the best performers, and we recommend against neural nets or simple linear regression. Based on the proposed evaluation method, we are able to determine the most suitable local estimator for software cost estimation, an important process in the application of any effort estimation analysis.

Keywords Effort estimation, Data mining, Stability, Linear Regression, Regression Trees, Neural Nets, Analogy, MMRE, Evaluation Criteria

Jacky Keung Department of Computing The Hong Kong Polytechnic University Kowloon, Hong Kong E-mail: Jacky.Keung@comp.polyu.edu.hk

Ekrem Kocaguneli and Tim Menzies Lane Department of Computer Science and Electrical Engineering West Virginia University Morgantown, WV 26505, USA E-mail: ekocagun@mix.wvu.edu, tim@menzies.us

### 1 Introduction

Being able to choose the most suitable software development effort estimator for the local software projects remains illusive for many project managers. For decades, researchers have been searching for the "best" software development effort estimator. At the time of writing, no such "best" estimator has been found which provides consistently the most accurate estimate. The usual conclusion is that effort estimation suffers from a *ranking instability* syndrome; i.e. different researchers offer conflicting rankings as to what is "best" [30, 32]. It seems, different set of best effort estimators exist under various different situations given different historical sample datasets.

This is an open and urgent issue since accurate effort estimation is vital to Software Engineering, and is often a challenging task for many software project managers. Both overestimating and underestimating would result in unfavorable impacts to the business' competitiveness and project resource planning. Conventionally, the single most familiar effort estimator may be used for different situations, this approach may not produce the best effort estimates for different projects.

Being able to compare and determine the best effort estimator for different scenarios is critically important to the relevance of the estimates to the target problem under investigation. Software effort estimation research focuses on the *learner* used to generate the estimate (e.g. linear regression, neural nets, etc) in many cases, overlooking the importance of the quality and characteristics of the *data* being used in the estimation process. We argue that this approach is somewhat misguided since, as shown below, learner performance is greatly influenced by the data preprocessing and the datasets being used to evaluate the learner.

Ranking stability in software effort estimation should be the primary research focus, being able to correctly classify the characteristics of each method allows the most suitable estimators to be used in the estimation process. This paper presents a method which can be used to determine the best effort estimators to use at different situations.

Method combinations can produce vastly different results, in all, this study applies 90 estimators (10 learners and 9 preprocessors) to 20 datasets and measure their performance using seven performance criteria. To the best of our knowledge, this is the largest effort estimation study yet reported in the literature. One result of exploring such a large space of data and algorithms is that we are able to report stable conclusions (while prior studies have not).

This paper is structured as follows. Section 2 addresses our research challenge and motivation. Related work discusses effort estimation and the prior reports on *conclusion instability*. Those reports used a dataset to *seed* the generation of artificial data. Our results section shows that if we extend the experiments to a broader set of methods and project data, we are able to discover stable conclusions such as that we can list best (and worst) effort estimators.

#### 2 Searching for the Best Estimator

As witnessed by recent international SE conferences (e.g. ESEM, PROMISE, ICSE), effort estimation is an active area of research. Further, as data mining research matures, an increasing number of estimation methods are being explored in the literature.

With so many candidate methods, it is now difficult to select appropriate modeling methods for a particular domain. Despite decades of research, there is still no consensus of what effort estimators are better or worse than any other. Some researchers doubt that such a ranking can ever be generated. For example, Shepperd and Kododa [32] compared regression, rule induction, nearest neighbor and neural nets, in an attempt to explore the relationship between accuracy, choice of prediction system, and different dataset characteristics by using a simulation study based on artificial datasets. They also reported that a number of conflicting results exist in the literature as to which method provides superior prediction accuracy, and offered possible explanations including the use of an evaluation criteria such as MMRE or the underlying characteristics of the dataset being used can have a strong influence upon the relative effectiveness of different prediction models. Their work as a *simulation study* that took a single dataset, then generated very large artificial datasets using the distributions seen on that data. They concluded that:

- *None* of these existing estimators were consistently "best";
- The accuracy of an estimate depends on the dataset characteristic and a suitable prediction model for the dataset.

Their conclusion was that it is generally *infeasible* to determine which prediction technique is the "best".

Recent results suggest that it is appropriate to revisit the ranking instability hypothesis. Menzies et al. [28] applied 158 estimators to various subsets of two COCOMO datasets. In a result consistent with Shepperd and Kododa, they found the precise ranking of the 158 estimators changed according to the random number seeds used to generate train/test sets; the performance evaluation criteria used; and which subset of the data was used. However, they also found that four methods consistently outperformed the other 154 across all datasets, across 5 different random number seeds, and across three different evaluation criteria.

There are now many datasets in public domain readily available for stability studies. Figure 2 lists 20 datasets which have become available in the last year at the PROMISE repository of reusable SE data<sup>1</sup>. It is no longer necessary to work on simulated data (as done by Shepperd and Kadoda [32]) or to study merely two datasets (as done by Menzies et al. [28]).

When previous studies and conclusions are considered, unless we address the instability issue, we cannot make conclusive remarks about neither the algorithms nor the datasets. Our fundamental motivations is to question the stability issue and we propose a methodology for evaluating the stability (see methodology of Figure 7).

# 3 Estimation Methods for Software Development Projects

This section reviewed the effort estimation literature with regards to the major estimation techniques used by empirical research studies on cost estimation within the last 15 years.

#### 3.1 Algorithmic Methods

There are many algorithmic effort estimators. For example, if we restrict ourselves to just instance-based algorithms, Figure 3 shows that there are thousands of options just in that one sub-field.

<sup>1</sup> http://promisedata.org/data

							<b>Historical Effort Data</b>		
Dataset	Features	Size	Description	Units	<b>Min</b>	Median	Mean	Max	<b>Skewness</b>
$\frac{1}{2}$		3	<b>NASA</b> projects	nonths		8	683	1400	
cocomo81e		$^{28}$	Cocomo81 embedded projects	nonths		354	1153	1400	
cocomo81o		$\mathbb{Z}$	Cocomo81 organic projects	nonths			$\boldsymbol{60}$	240	1.7
cocomo81s		$\Xi$ $\Im$ $\Xi$ $\Im$	Cocomo81 semi-detached projects	nonths	5.9	156	849.65	<b>6400</b>	2.64
nasa93			<b>JASA</b> projects	nonths		252	624	$\overline{2}11$	4.2
nasa93_center_1			Jasa93 projects from center 1	months	Z	8	139.92	360	0.86
nasa93_center_2			Vasa93 projects from center 2	months		85	223	1350	
nasa93_center_5		$\Theta$	Nasa93 projects from center 5	months		571	$\overline{101}$	8211	2440
desharnais		≅	Canadian software projects	hours	546	3647	5046	23940	
desharnaisL		$\frac{1}{2}$	Projects in Desharnais that are developed with Language1	hours	805	4035.5	5738.9		2.09
desharnaisL2		25	Projects in Desharnais that are developed with Language2	hours	155	3472 1123.5	5116.7	14973	1.36
desharnaisL3			Projects in Desharnais that are developed with Language3	hours	546		1684.5	5880	
ਚੋ	೫		urkish software projects	nonths				342	$3.9$ $2.2$
albrecht			Projects from IBM	nonths				105	
innish		<b>ははstこの</b>	Software projects developed in Finland	ours	460	5430	7678.3	26670	0.95 2.76 3.26
cemerer			arge business applications	nonths	23.2	130.3	219.24	107.3	
naxwell	27		Projects from commercial banks in Finland	<b>nours</b>	583	5189.5	8223.2	53694	
miyazaki94		48	apanese software projects developed in COBOI	nonths	$\frac{6}{5}$	38.	87.47 284.33	1586	6.06
elecom		$\frac{8}{18}$	Maintenance projects for telecom companies	nonths	23.54	22.53		115.5	
china	≌	499	Projects from Chines software companies	ours		1829	3921	54620	3.92
		Total: 1198							

Fig. 1: The 1198 projects used in this study come from 20 data sets. Indentation in column one denotes a dataset that is a subset of another dataset. For notes on these datasets, see the appendix.

							<b>Historical Effort Data</b>		
Dataset	eatures	Size	<b>Description</b>	Jnits	Я	Median	Mean	Max	Skewness
cocom <sub>81</sub>		3	<b>NASA</b> projects	nonths		8	683	1400	
$\operatorname{cocom} 81e$		$^{84}$	Cocomo81 embedded projects	nonths	$\circ$	354	1153	1400	
cocomo81o			Cocomo81 organic projects	nonths	$\circ$		$\infty$	240	
			Cocomo81 semi-detached projects	nonths	5.9	156	849.65	<b>6400</b>	
wiki cocomos1s nasa93		1325	<b>NASA</b> projects	months	$\infty$	252	624	8211	
			Nasa93 projects from center	months	$\overline{c}$		139.92	360	
			Vasa93 projects from center 2	months	$\infty$	$\boldsymbol{\mathcal{S}}$	223	1350	
		$\oplus$	Nasa93 projects from center 5	nonths			1011	8211	$\frac{4}{3}$ $\frac{1}{2}$ $\frac{2}{3}$ $\frac{4}{3}$ $\frac{8}{3}$ $\frac{4}{3}$ $\frac{4}{3}$ $\frac{6}{3}$
	₫	$\overline{81}$	Canadian software projects	hours	546	3647	5046	23940	
		$\frac{4}{6}$	Projects in Desharnais that are developed with Language1	hours	805	4035.5		23940 14973	
		$\mathfrak{L}$	Projects in Desharnais that are developed with Language2	<b>nours</b>	1155		5738.9 5116.7		
$\begin{tabular}{l} \hline \textit{max2} \\ \hline \textit{max3} \\ \textit{max93} \textit{center2} \\ \textit{max93} \\ \textit{elements} \\ \textit{deshernais} \\ \textit{deshernais} \\ \textit{desharnais} \\ \textit{desharnais$		$\Xi$	Projects in Desharnais that are developed with Language3	<b>nours</b>	546	3472 1123.5	1684.5	5880	23.4837387888
	$\mathfrak{L}$		urkish software projects	nonths			$\frac{2}{3}$	342	
			Projects from IBM	months				105	
	$^{\circ}$		Software projects developed in Finland	hours	$\frac{60}{5}$	5430 130.3	7678.3 219.24	26670	
albrecht finnish kemerer		33858	arge business applications	nonths	23.2			107.3	
maxwell miyazaki94	27		Projects from commercial banks in Finland	hours	583	5189.5	8223.2	63694	
		$\frac{8}{3}$	apanese software projects developed in COBOL	months	5.6	38.		1586	
telecom china	S	$\overline{8}$	Maintenance projects for telecom companies	months	23.54	22.53	284.33	115.5	1.78
	≌	499	Projects from Chines software companies	anot	$\%$	1829	3921	54620	
		Total: 1198							

Fig. 2: The 1198 projects used in this study come from 20 data sets. Indentation in column one denotes a dataset that is a subset of another dataset. For notes on these datasets, see the appendix.

Instance-based learners draw conclusions from instances *near* the test instance. Mendes et al. [27] discuss various *near*-ness measures.

- $M_1$ : A simple Euclidean measure:
- $M_2$ : A "maximum distance" measure that that focuses on the single feature that maximizes inter-project distance.
- $M_3$ : More elaborate kernel estimation methods.

Once the nearest neighbors are found, they must be used to generate an effort estimate via...

- $R_1$ : Reporting the median effort value of the analogies;
- $R_2$ : Reporting the mean dependent value;
- $R_3$ : Reporting a weighted mean where the nearer analogies are weighted higher than those further away [27];

Prior to running an instance-based learning, it is often recommended to handle anomalous rows by:

- N<sup>1</sup> : Using in an *"as is"* manner;
- $N_2$ : Using outlier removal [18];
- N<sup>3</sup> : *Prototype generation*; i.e. replace the data set with a smaller set of most representative examples [8].

When computing distances between pairs, some feature weighting scheme is often applied:

- $W_1$ : All features have uniform weights;
- $W_2..W_9$ : Some pre-processing scores the relative value of the features using various methods [12, 18, 25]. The pre-processors may require *discretization*.

Discretization breaks up continuous ranges at points  $b_1, b_2, \dots$ , each containing counts of  $c_1, c_2, \ldots$  of numbers [11]. Discretization methods include:

- $D_1$ : Equal-frequency, where  $c_i = c_j$ ;
- $D_2$ : Equal-width, where  $b_{i+1} b_i$  is a constant;
- $D_3$ : Entropy [9];
- $D_4$ : PKID [36];
- $D_5$ : Do nothing at all.

Finally, there is the issue of how many  $k$  neighbors should be used:

- $K_1 : k = 1$  is used by Lipowezky et al. [26] and Walkerden & Jeffery [35];
- $K_2 : k = 2$  is used by Kirsopp & Shepperd [19]
- $K_3 : k = 1, 2, 3$  is used by Mendes el al. [27]
- $K_4$ : Li et al. use  $k = 5$  [25];
- $K_5$ : Baker tuned k to a particular training set using an experimental method [3].

Fig. 3: Each combination of the above N×W×D×M×R×K techniques is one *algorithm* for instance-based effort estimation. This figure shows  $3 \times 3 \times 3 \times 9 \times 5 \times 5 > 6,000$ algorithms for effort estimation. Some of these ways can be ruled out, straight away. For example, at  $k = 1$  all the adaptation mechanisms return the same result. Also, not all the feature weighting techniques require discretization, decreasing the space of options by a factor of five. However, even after discarding some combinations, there are still hundreds to thousands of algorithms to explore.

As to non-instance methods, there are many proposed in the literature including various kinds of regression (simple, partial least square, stepwise, regression trees), and neural networks just to name a few. For notes on these non-instance methods, see §4.3.

Note that instance & non-instance-based methods can be combined to create even more algorithms. For example, once an instance-based method finds its nearest neighbors, those neighbors might be summarized with regression or neural nets [25].

### 3.2 Non-Algorithmic Methods

An alternative approach to algorithmic approaches (e.g. the instance-based methods of Figure 3) is to utilize the best knowledge of an experienced expert. Expert based estimation [13] is a human intensive approach that is most commonly adopted in practice. Estimates are usually produced by domain experts based on their very own personal experience. It is flexible and intuitive in a sense that it can be applied in a variety of circumstances where other estimating techniques do not work (for example when there is a lack of historical data). Furthermore in many cases requirements are simply unavailable at the bidding stage of a project where a rough estimate is required in a very short period of time.

Jorgensen [14] provides guidelines for producing realistic software development effort estimates derived from industrial experience and empirical studies. One important finding concluded was that the *combined estimation* method in expert based estimation offers the most robust and accurate combination method, as combining estimates captures a broader range of information that is relevant to the target problem, for example combining estimates of analogy based with expert based method. Data and knowledge relevance to the project's context and characteristics are more likely to influence the prediction accuracy.

Although widely used in industry, there are still many ad-hoc methods for expert based estimation. Shepperd et al. [34] do not consider expert based estimation an empirical method because the means of deriving an estimate are not explicit and therefore not repeatable, nor easily transferable to other staff. In addition, knowledge relevancy is also a problem, as an expert may not be able to justify estimates for a new application domain. Hence, the rest of this paper does not consider non-algorithmic methods.

#### 4 Experiment Design

In our experiments, numerous performance measures were collected after various *algorithms* (combinations of preprocessors and learners) were applied to the data of Figure 2. This section describes those performance measures, preprocessors, and learners.

Since it is impractical to explore (say) the thousands of options described in Figure 3, we elected to explore variants commonly used in the literature. For example, we explore neural nets, regression, and analogy because those methods were explored by Shepherd and Kododa [32]. Nevertheless, it is important to note that our conclusions come only from the estimators, performance criteria and datasets used in this study. Further work is required to confirm our findings on other estimators, performance criteria, datasets.

# 4.1 Performance Measures

Performance measures comment on the success of a prediction. For example, the absolute residual (AR) is the difference between the predicted and the actual:

$$
AR_i = x_i - \hat{x_i} \tag{1}
$$

(where  $x_i$ ,  $\hat{x_i}$  are the actual and predicted value for test instance *i*).

The Magnitude of Relative Error measure a.k.a. MRE is a very widely used evaluation criterion for selecting the best effort estimator from a number of competing software prediction models [33] [10]. MRE measures the error ratio between the actual effort and the predicted effort and can be expressed as the following equation:

$$
MRE_i = \frac{|x_i - \hat{x}_i|}{x_i} = \frac{|AR_i|}{x_i} \tag{2}
$$

A related measure is MER (Magnitude of Error Relative to the estimate [10]):

$$
MER_i = \frac{\mid x_i - \hat{x}_i \mid}{\hat{x}_i} = \frac{\mid AR_i \mid}{\hat{x}_i} \tag{3}
$$

The overall average error of MRE can be derived as the Mean or Median Magnitude of Relative Error measure (MMRE, or MdMRE respectively), can be calculated as:

$$
MMRE = \frac{\sum_{i=1}^{n} MRE_i}{n}
$$
\n<sup>(4)</sup>

$$
MdMRE = median(allMRE_i)
$$
\n(5)

A common alternative to MMRE is PRED(25), and defined as the percentage of predictions failing within 25% of the actual values, and can be expressed as:

$$
PRED(25) = \frac{100}{N} \sum_{i=1}^{N} \left\{ 1 \text{ if } MRE_i \le \frac{25}{100} \right\}
$$
(6)

For example, PRED(25)=50% implies that half of the estimates are failing within 25% of the actual values [33].

There are many other performance measures including Mean Balanced Relative Error (MBRE) and the Mean Inverted Balanced Relative Error (MIBRE) studied by Foss et al. [10]:

$$
MBRE_i = \frac{\hat{x_i} - x_i}{\min(\hat{x_i}, x_i)}\tag{7}
$$

$$
MIBRE_i = \frac{\hat{x_i} - x_i}{max(\hat{x_i}, x_i)}
$$
(8)

### 4.2 Ten Pre-processors

In this study, we investigate:

- Three *simple preprocessors*: none, norm, and log;
- One *feature synthesis* methods called PCA;
- Two *feature selection* methods: SFS (sequential forward selection) and SWreg;
- Four *discretization* methods: divided on equal frequency/width.

None is the simplest preprocessor, all values are unchanged.

With the **norm** preprocessor, numeric values are normalized to a 0-1 interval using Equation 9. Normalization means that no variable has a greater influence that any other.

$$
normalizedValue = \frac{(actualValue - min(alValues))}{(max(alValues) - min(alValues))}
$$
\n(9)

With the log preprocessor, all numerics are replaced with their logarithm. This logging procedure minimizes the effects of the occasional very large numeric value.

Principal component analysis [1], or PCA, is a *feature synthesis* preprocessor that converts a number of possibly correlated variables into a smaller number of uncorrelated variables called components. The first component accounts for as much of the variability in the data as possible, and each succeeding component accounts for as much of the remaining variability as possible.

Some of the preprocessors aim at finding a subset of all features according to certain criteria such as SFS (sequential forward selection) and SWR (stepwise regression). SFS adds features into an initially empty set until no improvement is possible with the addition of another feature. Whenever the selected feature set is enlarged, some oracle is called to assess the value of that set of features. In this study, we used the MATLAB, *objective* function (which reports the the mean-squared-error of a simple linear regression on the training set). One caution to be made here is that exhaustive search algorithms over all features can be very time consuming  $(2^n)$  combinations in an *n*-feature dataset), therefore SFS works only in forward direction (no backtracking).

SWR adds and removes features from a multilinear model. Addition and removal is controlled by the p-value in an F-Statistic. At each step, the F-statistics for two models (models with/out one feature) are calculated. Provided that the feature was not in the model, the null hypothesis is: "Feature would have a zero coefficient in the model, when it is added". If the null hypothesis can be rejected, then the feature is added to the model. As for the other scenario (i.e. feature is already in the model), the null hypothesis is: "Feature has a zero coefficient". If we fail to reject the null hypothesis, then the term is removed.

*Discretizers* are pre-processors that maps every numeric value in a column of data into a small number of discrete values:

– width3bin: This procedure clumps the data features into 3 bins, depending on equal width of all bins see Equation 10.

$$
binWidth = ceiling\left(\frac{max(allValues) - min(allValues)}{n}\right) \tag{10}
$$

- width5bin: Same as width3bin except we use 5 bins.
- freq3bin: Generates 3 bins of equal population size;
- freq5bin: Same as freq3bin, only this time we have *5* bins.

# 4.3 Nine Learners

Based on our reading of the effort estimation literature, we identified nine commonly used learners that divide into

- Two *instance-based* learners: ABE0-1NN, ABE0-5NN;
- Two *iterative dichotomizers*: CART(yes),CART(no);
- A *neural net*: NNet;
- Four *regression methods*: LReg, PCR, PLSR, SWReg.

*Instance-based learning* can be used for analogy-based estimation. A large class of ABE algorithms was described in Figure 3. Since it is not practical to experiment with the 6000 options defined in Figure 3, we focus on two standard variants. ABE0 is our name for a very basic type of ABE that we derived from various ABE studies [15, 25, 27]. In ABE0 xNN, features are firstly normalized to 0-1 interval, then the distance between test and train instances is measured according to Euclidean distance function, *x* nearest neighbors are chosen from training set and finally for finding estimated value (a.k.a adaptation procedure) the median of  $x$  nearest neighbors is calculated. We explored two different  $x$ :

- ABE0-1NN: Only the closest analogy is used. Since the median of a single value is itself, the estimated value in ABE0-1NN is the actual effort value of the closest analogy. – ABE0-5NN: The 5 closest analogies are used for adaptation.
- 

*Iterative Dichotomizers* seek the best attribute value *splitter* that most simplifies the data that fall into the different splits. Each such splitter becomes a root of a tree. Sub-trees are generated by calling iterative dichotomization recursively on each of the splits. The CART iterative dichotomizer [7] is defined for continuous target concepts and its splitters strive to reduce the GINI index of the data that falls into each split. In this study, we use two variants:

- CART (yes): This version prunes the generated tree using cross-validation. For each cross-validation, an internal nodes is made into a leaf (thus pruning its sub-nodes). The sub-tree that resulted in the lowest error rate is returned.
- CART (no): Uses the full tree (no pruning).

In *Neural Nets*, or NNet, an input layer of project details is connected to zero or more "hidden" layers which then connect to an output node (the effort prediction). The connections are weighted. If the signal arriving to a node sums to more than some threshold, the node "fires" and a weight is propagated across the network. Learning in a neural net compares the output value to the expected value, then applies some correction method to improve the edge weights (e.g. back propagation). Our NNet uses three layers.

This study also uses four *regression methods*. LReg is a simple linear regression algorithm. Given the dependent variables, this learner calculates the coefficient estimates of the independent variables. SWreg is the stepwise regression discussed above. Whereas above, SWreg was used to select features for other learners, here we use SWreg as a learner (that is, the predicted value is a regression result using the features selected by the last step of SWreg). Partial Least Squares Regression (PLSR) as well as Principal Components Regression (PCR) are algorithms that are used to model independent variables. While modeling, they both construct new independent variables as linear combinations of original ones. However, the ways they construct the new independent variables are different. PCR generates new independent variables to explain the observed variability in the actual ones. While generating new variables the dependent variable is not considered at all. In that respect, PCR is similar to selection of *n-many* components via PCA (the default value of components to select is 2, so we used it that way) and applying linear regression. PLSR, on the other hand, considers the independent variable and picks up the *n-many* of the new components (again with a default value of 2) that yield lowest error rate. Due to this particular property of PLSR, it usually results in a better fitting.

# 4.4 Experimental Rig

This study copied the experimental rig of a recent prominent study [24]. In their leave-oneout experiment, given T projects, 1 project at a time is selected as the test and the remaining  $T-1$  projects are used for training, so eventually we have T predictions. The resulting T predictions are then used to compute our seven evaluation criteria given in Section 3.1.

To compare the performance of one algorithm versus the rest, we used a Wilcoxon nonparametric statistical hypothesis test. Wilcoxon is more robust than the Student's *t*-test as it compares the sums of ranks, unlike Student's *t*-test which may introduce spurious findings as a result of possible outliers in the given datasets. Ranked statistical tests like the Wilcoxon are also useful if it is not clear that the underlying distributions are Gaussian [22].

Using the Wilcoxon test, for each dataset, the performance measures collected from each of our 90 algorithms was compared to the 89 others. This allowed us to collect *win-tieloss* statistics using the algorithm of Figure 4. First, we want to check if two distributions  $i, j$  are statistically different according to the Wilcoxon test (95% confident); otherwise we increment tie<sub>i</sub> and tie<sub>j</sub>. If the distributions are statistically different, we update  $win_i, win_j$ and  $loss_i, loss_j$ , after checking which one is *better* according to the performance measure at hand.

```
if WILCOXON(P_i, P_j, 95) says they are the same then
  tie_i = tie_i + 1;
  tie_j = tie_j + 1;else
  if better(median(P_i), median(P_j)) then
     win_i = win_i + 1loss_j = loss_j + 1else
     win_j = win_j + 1loss_i = loss_i + 1end if
end if
```
Fig. 4: Comparing algorithms  $(i, j)$  on performance  $(P_i, P_j)$ . The "better" predicate changes according to P. For error measures like MRE, "better" means lower medians. However, for PRED(25), "better" means higher medians.

### 5 Results

After applying leave-one-out to all 20 data sets, the procedure of Figure 4 was repeated seven times (once for MAR, MMRE, MMER, MBRE, MIBRE, MdMRE and PRED(25)). Our





Fig. 5: Detailed algorithm combinations, sorted by the sum of their losses seen in all performance measures and all data sets. The algorithm with fewest losses is ranked #1 and is norm/CART(yes). At the other end of the scale, the algorithm with the most losses is ranked #90 and is PCA/LReg.

ninety algorithms were then sorted by their total number of losses over all datasets. The resulting sort order is shown in Figure 5. The algorithm, with fewest losses (**norm/CART(yes**)) was ranked #1 and the algorithm with the most losses (PCA/LReg) was ranked #90.

Given 89 comparisons and seven performance measures and 20 datasets, the maximum number of losses for any algorithm was  $89 \times 7 \times 20 = 12,460$ . Figure 6 sorts all 90 algorithms according to their total losses seen in all seven performance criteria (expressed as a percentage of 12,460). The *x-index* of that figure corresponds to the ranks of Figure 5; e.g. the top ranked method of norm/CART(yes) lost in nearly zero percent of our experiments.

Figure 7 tests the stability of the methods. In this plot, we check if the sort orders are changed by different performance criteria:



Fig. 6: The ninety algorithms of Figure 5, sorted by their percentage of maximum possible losses (so  $100\% = 12,460$ ).

- In Figure 7, we report the mean of maximum rank changes for each method with respect to their ordering in Figure 5.
	- Each error measure defines its own ordering of methods w.r.t. its win, loss or win− loss values.
	- Maximum rank change is the maximum absolute difference between either of these orderings and the ordering of Figure 5.
	- Then, mean of maximum rank changes coming from 7 performance measures gives us Figure 7.

The sort order on the x-axis of Figure 7 was kept the same as the before. A line drawn parallel to x-axis at  $y = 10$  gives methods, whose mean rank change is less/more than 10. See in Figure 7 that  $y = 10$  line divides all methods into 3 regions: a (from method 1 to 13), b (from method 14 to 64) and c (from method 65 to 90). Regions a and c show *"high-ranked"* and *"low-ranked"* methods respectively. None of the methods in regions a and c exceed mean rank change of 10, i.e. they are *"stable"* in high and low ranks. In region b *"medium-ranked"* methods are accumulated. However, all methods in region b have mean rank changes above 10, i.e. they are *"unstable"* in this region. In a result consistent with prior reports on ranking



Fig. 7: Algorithms and the mean of their maximum rank changes over all performance measures. Mean rank change of smaller than 10 divides 90 methods into 3 regions. Region "a" consists of high-ranked stable methods, whereas region "c" contains low-ranked but still stable methods. Region "b" on the other hand shows middle-ranked and non-stable methods.



Fig. 8: Number of losses seen in 90 methods and 20 datasets expressed as a percentage of the maximum losses possible for one method in one dataset (so  $100\% = 89$  *comparisonx*  $\times$ *7 error measures* = 623; 50%=311; 25%=156; 12.5%=78). The algorithms on the y-axis are sorted according to Figure 5.

instability, the lines in each region are not exactly smooth. However, they do closely follow the same general trends as Figure 6.

Since the sort orders seen using the number of losses and mean rank changes over seven performance criteria are mostly stable, we use them to draw Figure 8. In that figure, each *x,y* position shows the results of 623 comparisons (each algorithm compared to 89 others using seven performance measures;  $89 \times 7 = 623$ ). The *y*-axis of that figure shows the 90 algorithms sorted in the rank order of Figure 5. For example, the top-ranked algorithm norm/CART(yes) appears at *y*=1; the log/ABE0-1NN result appears at *y*=12; the log/LReg results appear at *y*=80; and the worst-ranked algorithm PCA/LReg appears at *y*=90.

In order to discuss which learners/preprocessors are "best", we divide Figure 8 into 3 bands of Figure 7. We reserve the lowest band from method 1 to 13 (containing the "best" estimators) for the region where all algorithms have a mean rank change of smaller than 10. Note that algorithms in that region almost always lose less than  $\frac{1}{8}$ th of the time (i.e. the rows  $y = 1$  to  $y = 13$  that are almost completely yellow in Figure 8). In the other bands (boundaried at  $y = 14$  to  $y = 64$  and  $y = 65$  to  $y = 90$ ), algorithms lose much more frequently, i.e. behavior of methods in the loss percentage graph of Figure 8 are in agreement with rank change graph of Figure 7.



Fig. 9: Spectrum of Pred(25) across the bands

Figure 9 shows the spectrum of PRED(25) values across the 3 bands. As might be expected, the y-axis sort order of Figure 9 predicts for estimation accuracy. As we move over the three bands from worst to best, the PRED(25) values double (approximately), thus confirming the unique performance of algorithms in each band.

Figure 10 shows the frequency counts of preprocessors and learners grouped into the three bands:

- A "good" preprocessor/learner appears often in the lower bands (tendency towards band a). In Figure 10, CART is an example of a "good" learner.
- A "poor" preprocessor/learner appears more frequently in the higher bands (tendency towards band c). In Figure 10, all the discretization preprocessors (e.g. freq3bin) are "poor" preprocessors.
- The gray rows of Figure 10 shows preprocessor/learner that are neither "good" nor "poor" (since they exist in all 3 bands and have high frequency counts in bands b and c); e.g. see the log preprocessor.

# 6 Discussion

### 6.1 Findings

Based on these figures and results, we summarize our findings as follows.

*Finding1*: Observing the small amounts of "*jitter*" in Figure 7 we can see that our results are not 100% stable, they are only sufficiently stable to draw conclusions. We conjecture that prior reports on ranking instability could stem from using too few data sets or too few algorithms.

*Finding2:* Observe how, in Figure 5, learners found at one rank with a one preprocessor, can jump to a very different rank if preprocessor is changed. For example, the top-ranked method that uses CART(yes), is driven down to rank 60 if the preprocessor is changed from norm to freq3bin. Clearly, the effectiveness of a learner can be significantly altered by seemingly trivial details relating to data preprocessing. Hence, in future, researchers should explore learners *and* the preprocessors, as they are both equally important.

*Finding3:* Observe in Figure 10 how SWR, LReg and NNet are stand-out learners that fall entirely into the worst two bands. Proponents of these learners need to defend their value for the purposes of effort estimation.

		Occurrence of algorithms in bands a, b, c			
		band a	band <b>b</b>	band c	
	$y =$	1.13	1464	65.90	
	$CART$ (yes)	34	28		
	CART (no)	33	28	$\overline{c}$	
	ABE0-5NN	6	55	$\overline{2}$	
	ABE0-1NN	11	44	8	
Learners	<b>PCR</b>	3	29	31	
	<b>PLSR</b>	3	35	25	
	LReg		22	41	
	SWR		46	17	
	<b>NNet</b>		20	43	
	SWR	25	37	1	
	<b>SFS</b>	14	49		
	none	14	48	1	
Pre- Processors	log	20	17	26	
	norm	14	33	16	
	<b>PCA</b>	$\overline{4}$	49	10	
	freq5bin		28	35	
	width3bin		31	32	
	width5bin		42	21	
	freq3bin		23	40	

Fig. 10: Frequency counts over 7 error measures for preprocessor and learners in the three bands of Figure 7.

The relatively poor performance of simple linear regression is a highly significant result. LReg, with a log preprocessor, is the core technology of many prior publications; e.g. the entire COCOMO project [5]. Yet as shown in Figure 8, w.r.t. loss values over all error measures, log/LReg ranks very poorly (position 80 out of a maximum of 90 algorithms). We also did experiments at individual level of error measures. At individual level the ranking is not very different either, i.e. the ranking of LReg w.r.t. loss values over MAR, MMRE, MMER, MBRE, MIBRE, MdMRE and Pred(25) are 80, 76, 81, 80, 75, 76 and 78 respectively.

*Finding4:* While SWR falls into the *worst two bands* of the learners, it is most commonly found in the *best two bands* of the preprocessors. That is, stepwise regression is a *poor learner* but a *good preprocessor*. Hence, in future, the fate of SWR might be as an assistant to other algorithms.

*Finding5:* While simple regression methods like LReg are depreciated by this study, more intricate regression methods like regression trees (CART) and partial linear regression PLSR are found in the better bands. Hence, in future, proponents of regression for effort estimation might elect to explore more intricate forms of regression than just simple LReg.

*Finding6:* The top-ranked algorithm was **norm/CART(yes)**.

*Finding7*: Simple methods (e.g.  $k=1$  nearest neighbor on the log of the numerics) perform nearly as well as the top-ranked algorithm. Figure 11 compares the PRED(25) results between rank=12 and rank=1. The datasets in that figure are sorted by the difference between the top-ranked and the twelfth-ranked algorithm. Except for China dataset, the difference in PRED(25) values is either slightly negative, or positive. That is, even though the rank=1 algorithm is *relatively* "best" (measured according to our comparative Wilcoxon tests), when measured in an *absolute* sense, it is not impressively better than simpler alternatives.

Finding7 is an important result, for three reasons. Firstly, there are many claims in the literature that software project follows a particular parametric form. For example, in the COCOMO project, that form is  $effort \propto KLOC^x$ ). The fact that non-parametric instance methods perform nearly as well as our best method suggests that debates about *the* paramet-

	norm/CART( <i>yes</i> )	log/ABE0-1NN	difference
kemerer		27	$-20$
desharnaisL3	20	40	$-20$
nasa93_center_2	43	57	$-14$
nasa93	29	39	$-10$
cocomo81s	9	18	$-9$
albrecht	33	42	$-9$
telecom1	33	39	-6
cocomo81	13	16	$-3$
nasa93_center_5	36	33	3
desharnaisL1	39	35	$\overline{4}$
cocomo81o	29	21	8
desharnaisL2	48	40	8
cocomo81e	18	$\overline{7}$	11
desharnais	43	32	11
sdr	42	29	13
miyazaki94	40	25	15
maxwell	32	15	17
finnish	61	37	24
nasa93_center_1	58	33	25
china	95	43	52

Fig. 11: Using all data sets to compare the Pred(25) of norm/CART(yes) (rank=1) and *log/ABE0-1NN* (rank=12).

ric form of effort estimation is misguided. Also, it means that the value of certain commercial estimation tools based on a particular parametric form may not be much more than simple instance-based learners.

Secondly, analogy-based estimation methods are widely used [2, 16–18, 20, 23–25, 33– 35]. Finding7 says that while this approach may not be 100% optimal in all cases, compared to our best estimator found by this study, there is not a dramatic lost if estimates are generated by analogy. Prior to this publication, we are unaware of a large comparative study relating to this matter.

Thirdly it is easier to teach and experiment with simpler algorithms (like the **log/ABE0-**1NN algorithm at rank=12) than more complex algorithms (like the norm/CART algorithm at rank=1). For example, recently we have been experimenting with a very simple variant of ABE0-1NN that is useful as a learner to find software process change [6]. Such experimentation would have been hindered if we tried to modify the more complex CART algorithm (particularly if we included sub-tree pruning).

### 6.2 Validity

*Construct validity* (i.e. face validity) assures that we are measuring what we actually intended to measure [31]. Previous studies have concerned themselves with the construct validity of different performance measures for effort estimation (e.g. [10]). While, in theory, these performance measures have an impact on the rankings of effort estimation algorithms, we have found that other factors dominate. For example, Figure 8 showed that some of the datasets have a major impact on what could be concluded after studying a particular estimator on these datasets. We also show empirically the surprising result that our results regarding algorithms are stable across a range of performance criteria.

*External validity* is the ability to generalize results outside the specifications of that study [29]. To ensure external validity, this paper has studied a large number of projects. Our data sets are diverse, measured in terms of their sources, their domains and the time they were developed in. We use datasets composed of software development projects from different organizations around the world to generalize our results [4]. Our reading of the literature is that this study uses more data, from more sources, than numerous other papers. For example, Table 4 of [21] list the total number of projects used by a sample of other studies. The median value of that sample is 186; i.e. one-sixth of the 1198 projects used here.

As to the external validity of our choice of algorithms, recalling Figure 3, it is clear that this study has not explored the full range of effort estimation algorithms. Clearly, future work is required to repeat this study using the "best of breed" found here (e.g. bands "a" and "b" of Figure 10 as well as other algorithms).

Having cast doubts on our selection of algorithms, we hasten to add that this paper has focused on algorithms that have been extensively studied in the literature [33] as well as the commonly available datasets (that is, the ones available in the PROMISE repository of reusable SE data). That is, we assert that these results should apply to much of the current published literature on effort estimation.

### 7 Conclusion

In this study, ten learners and nine data preprocessors were combined into 90 effort estimation algorithms. These were applied to twenty datasets. Performance was measured using seven performance indicators (AR, MRE, MER, MdMRE, MMRE, PRED(25), MBIRE). Performances were compared using a Wilcoxon ranked test (95%). This procedure can be used as a ranking stability indicator for selecting the most suitable effort estimator in software cost estimation, which is an important stage in the estimation process. To the best of our knowledge, this is the largest and most comprehensive effort estimation study yet reported in the literature. Eight findings are noteworthy:

- 1. Prior reports of ranking instability about effort estimation may have been overly pessimistic. Given relatively large number of publicly available effort estimation datasets, it is now possible to make stable rankings about the relative value of different effort estimators.
- 2. The effectiveness of a learner used for effort estimation (e.g. regression or analogy methods) can be significantly altered by data preprocessing (e.g. logging all numbers or normalizing them zero to one).
- 3. Neural nets and simple linear regression perform much worse than other learners such as analogy learners.
- 4. Stepwise regression was a very useful preprocessor, but surprisingly a poor learner.
- 5. Non-simple regression methods such as regression trees and partial linear regression are relatively strong performers.
- 6. Regression trees that use tree pruning performed best of all in this study (with a preprocessor that normalized the numerics into the range zero to one).
- 7. Very simple methods (e.g. *K*=1 nearest neighbor on the log of the numerics) performed nearly as well as regression trees.

Lastly, we offer an hypothesis on why certain algorithms were better than others. Recall from Figure 5 that none of the top 13 ranked methods fit single model to the training data:

– The CART regression tree learner appears at ranks 1 through 10 of Figure 6. Each branch of a regression tree defines one context in which an estimate may be different.

– Analogy-based estimation (ABE) appears at ranks 11,12,13. ABE builds a different model for each test instance (using the test instances k-th nearest neighbors).

Based on this observation, we conjecture that it may be a mistake to fit a single model to effort data. Software engineering is a highly idiosyncratic process where highly trained engineers produce novel solutions for rapidly changing business situations using toolkits and languages that are constantly evolving. Hence, it seems unlikely that effort models conform to a single distribution. In terms of future directions in effort estimation, we speculate that the next generation of models will explore *combinations* of multiple estimators.

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#### Appendix: Data Used in This Study

All the data used in this study is available either at  $http://promisedata.org/data or through the$ authors. As shown in Figure 2, our data includes:

- The desharnais and albrecht data sets;
- sdr, which is data from projects of various software companies in Turkey. sdr is collected by Softlab, the Bogazici University Software Engineering Research Laboratory repository [4];
- And the standard COCOMO data sets (cocomo\*, nasa\*).

Note that some of these data sets (nasa93\_center\_1, nasa93\_center\_2, nasa93\_center\_5) come from different development centers around the United States and some datasets (cocomo81e, cocomo81o) represent different kinds of projects:

- The cocomo81e "embedded projects" are those developed within tight constraints (hardware, software, operational, ...);
- The cocomo81o "organic projects" come from small teams with good experience working with less than rigid requirements.

Note also in Figure 2, the skewness of our effort values (up to 6.06): Our datasets are extremely heterogeneous with as much as 60-fold variation. There is also some divergence in the features used to describe our data:

- While our data includes some effort value (measured in terms of months or hours), no other feature is shared by all data sets.
- The cocomo\* and nasa\* data sets use the features defined by Boehm [5]; e.g. analyst capability, required software reliability, memory constraints, and use of software tools.
- The other data sets use a wide variety of features including, number of entities in the data model, number of basic logical transactions, query count and number of distinct business units serviced.