## Finding local lessons in software engineering



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# Sound bites

- An observation:
  - Surprisingly few general SE results.
- A requirement:
  - Need simple methods for finding local lessons.
- Take home lesson:
  - Finding useful local lessons is remarkably simple
  - E.g. using "W" or "NOVA"



# Roadmap

- Motivation: generality in SE
- A little primer: DM for SE
- "W": finding contrast sets
- "W": case studies
- "W": drawbacks
- "NOVA": a better "W"
- Conclusions

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# Have we lived up to our PROMISE?

### Few general results

- PROMISE 2005 ... 2009 : 64 presentations
- 48 papers
  - tried a new analysis on old data
  - Or reported a new method that worked once for one project.
- 4 papers
  - argued against model generality
- 9 papers
  - questioned validity of prior results
- E.g. Menzies et al. Promise 2006
  - 100 times
    - Select 90% of the training data
    - Find<a,b> in effort = x.a.LOC <sup>b</sup>



# Have we lived up to our PROMISE?

## Only 11% of papers proposed general models

- E.g. Ostrand, Weyuker, Bell '08, '09
  - Same functional form
  - Predicts defects for generations of AT&T software
- E.g. Turhan, Menzies, Bener '08, '09
  - 10 projects
    - Learn on 9
    - Apply to the 10th
  - Defect models learned from NASA projects work for Turkish whitegoods software
    - Caveat: need to filter irrelevant training examples

## Less Promising Results

### Lessons learned are very localized



- ASE'09: Green, Menzies et al.
  - Al search for better software project options
  - Conclusions highly dependent on local business value proposition
- And others
  - TSE'06: Menzies, Greenwald
  - Menzies et al. in ISSE 2007
  - Zannier et al ICSE'06

# Overall

## The gods are (a little) angry



- Fenton at PROMISE' 07
  - "... much of the current software metrics research is inherently irrelevant to the industrial mix ..."
  - "... any software metrics program that depends on some extensive metrics collection is doomed to failure ..."
  - Budgen & Kitchenham:
    - "Is Evidence Based Software Engineering mature enough for Practice & Policy?"
    - Need for better reporting: more reviews.
    - Empirical SE results too immature for making policy.
- Basili : still far to go
  - But we should celebrate the progress made over the last 30 years.
  - And we are turning the corner

## **Experience Factories**

## Methods to find local lessons



- Basili'09 (pers. comm.):
  - "All my papers have the same form.
  - "For the project being studied, we find that changing X improved Y."
- Translation (mine):
  - Even if we can't find general models (which seem to be quite rare)....
  - ... we can still research general methods for finding local lessons learned

# The rest of this talk: contrast set learning and "W"

## W= a local lessons finder

- Bayesian case-based contrast-set learner
  - uses greedy search
  - illustrates the "local lessons" effect
  - offers functionality missing in the effort-estimation literature
- Fast generator of baseline results
  - There are too few baseline results
  - And baseline results can be very interesting (humbling).
- A very (very) simple algorithm
  - Should add it to your toolkit
  - At least, as the "one to beat"



#### Holte'85

- C4: builds decision trees "N" deep
- 1R: builds decision trees "1" deep
- For datasets with 2 classes, 1R ≈ C4

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## Problem

#### **Too much information**



# **Tree Pruning**

Can you see the big picture?

- Good branches go to good goals
- Bad branches go to bad goals
- Select decisions that select for
  - Most good
  - Least bad
- TARZAN:
  - swings through the trees
  - Post-processor to C4.5



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# Comment

Less is best

- Higher decisions prune more branches
- #nodes at level I much smaller than level I+1.
- So tree pruning often yields very small sets of recommendations



## Don't bury me in data

#### Don't show me "what is"; just tell what "to do"



# Treatment learning: 9 years later

## Gay, Menzies et al. 2010

- TARZAN is no longer a post-processor
  - Branch queries performed directly on discretized data
    - thanks David Poole
  - Stochastic sampling for rule generation
- Benchmarked against state-of-the-art numerical optimizers for GNC control



| Metric         | Project 1 |         |      |           |      |    |     |
|----------------|-----------|---------|------|-----------|------|----|-----|
|                |           | ]       | Rank | Program   | 50%  |    |     |
| Puntimo        |           |         | 1    | TAR4.1    | 0.13 |    |     |
|                |           | 1       | 2    | TAR3      | 0.31 |    |     |
| realitilite    |           | ;       | 3    | QN        | 6    |    |     |
|                |           | 4       | 1    | SA-T4     | 15   |    |     |
|                |           | 4       | 4    | SA-T3     | 16   |    |     |
|                | Rank      | Program | 50%  | Quartiles |      |    |     |
|                |           |         |      |           |      |    | 1   |
|                | 1         | TAR4.1  | 59   |           |      | •  |     |
| Recall         | 1         | QN      | 36   |           | •-   |    |     |
| Recall         | 2         | SA-T4   | 25   |           | •    | -  |     |
|                | 3         | TAR3    | 22   |           | •    |    |     |
|                | 4         | SA-T3   | 20   |           | •    |    |     |
|                |           |         |      | 0         |      | 50 | 100 |
|                | Rank      | Program | 50%  | Quartiles |      |    |     |
| P(False Alarm) |           |         |      |           |      | 1  | 1   |
|                | 1         | TAR3    | 1    | •         |      |    |     |
|                | 2         | SA-T3   | 9    |           | Ð    |    |     |
|                | 3         | TAR4.1  | 25   |           | •    |    |     |
|                | 4         | QN      | 34   |           | •    |    |     |
|                | 4         | SA-T4   | 71   |           | _    | •  |     |
|                |           |         |      | 0         |      | 50 | 100 |

Still generating tiny rules (very easy to read, explain, audit, implement)

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## "W"= Simple (Bayesian) Contrast Set Learning (in linear time)

## Mozina: KDD'04

- "best" = target class (e.g. "survive")
- "rest" = other classes
- x = any range (e.g. "sex=female")
- f(x|c) =frequency of x in class c
- b = f( x | best ) / F(best)
- r = f( x | rest ) / F(rest)
- LOR= log(odds ratio) = log(b/r)
  - ? normalize 0 to max = 1 to 100
- s = sum of LORs
  - e = 2.7183 ...
  - p = F(B) / (F(B) + F(R))
  - $P(B) = 1 / (1 + e^{(-1)(p/(1 p)) s))$



## "W":Simpler (Bayesian) Contrast Set Learning (in linear time)

### Mozina: KDD'04



## "W" + CBR

## **Preliminaries**

- "Query"
  - What kind of project you want to analyze; e.g.
    - Analysts not so clever,
    - High reliability system
    - Small KLOC
- "Cases"
  - Historical records, with their development effort
- Output:
  - A recommendation on how to change our projects in order to reduce development effort















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# #1: Brooks's Law

# Some tasks have inherent temporal constraints

## Which no amount of \$\$\$ can change



# Brooks's Law (1975)

## "Adding manpower (sic) to a late project makes it later."



Inexperience of new comers

- Extra communication overhead
- Slower progress

# "W", CBR, & Brooks's law

## Can we mitigate for decreased experience?

- Data:
  - Nasa93.arff (from promisedata.org)
- Query:
  - Applications Experience
    - "aexp=1": under 2 months
  - Platform Experience
    - "plex=1" : under 2 months
  - Language and tool experience
    - "Itex = 1" : under 2 months



- For nasa93, inexperience does not always delay the project
  - if you can reign in the DB requirements.
- So generalities may be false
  - in specific circumstances

Need ways to quickly build and maintain domainspecific SE models



# #2,#3,.... #13

# Results (distribution of development efforts in q<sub>i</sub>\*)

### Using cases from http://promisedata.org

|        |          | X = 8  | as is  | Y=     | to be  | (X-Y) / X |        |  |
|--------|----------|--------|--------|--------|--------|-----------|--------|--|
| cases  | query    | median | spread | median | spread | median    | spread |  |
| coc81  | allSmall | 70     | 920    | 79     | 73     | -13%      | 92%    |  |
| coc81  | flight   | 87     | 281    | 70     | 0      | 20%       | 100%   |  |
| nasa93 | osp2     | 409    | 653    | 300    | 376    | 27%       | 42%    |  |
| coc81  | osp2     | 87     | 483    | 60     | 138    | 31%       | 71%    |  |
| nasa93 | osp      | 409    | 781    | 210    | 125    | 49%       | 84%    |  |
| nasa93 | allSmall | 409    | 588    | 162    | 120    | 60%       | 80%    |  |
| coc81  | allLarge | 50     | 158    | 18     | 32     | 64%       | 80%    |  |
| nasa93 | allLarge | 300    | 660    | 90     | 150    | 70%       | 77%    |  |
| nasa93 | ground   | 360    | 481    | 82     | 100    | 77%       | 79%    |  |
| coc81  | osp      | 88     | 483    | 7      | 446    | 92%       | 8%     |  |
| coc81  | ground   | 156    | 478    | 6      | 1      | 96%       | 100%   |  |
| nasa93 | flight   | 360    | 474    |        |        |           |        |  |



Cases from promisedata.org/data

Median = 50% percentile Spread = 75% - 25% percentile

#### Improvement = (X - Y) / X

- X = as is
- Y = to be
- more is better

Usually:

- spread  $\geq$  75% improvement
- median ≥ 60% improvement

## Not-so-good news

#### Local lessons are very localized



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## More models

## USC Cocomo suite (Boehm 1981, 2000)

COCOMO

- Time to build it (calendar months)
- Effort to build it (total staff months)

COQUALMO

• defects per 1000 lines of code

Estimate = model( p, t)

- P = project options
- T = tuning options
- Normal practice: Adjust "t" using local data
- NOVA: Stagger randomly all tunings even seen before

?



## More goals

#### B = BFC

Goal #1:

• better, faster, cheaper

Try to minimize:

- Development time <u>and</u>
- Development effort <u>and</u>
- # defects

## X = XPOS

#### Goal #2

• minimize risk exposure

Rushing to beat the competition

- Get to market, soon as you can
- Without too many defects

## More search engines

### Not greedy search

Simulated Annealling

**ISSAMP** 

ASTAR

BEAM

MaxWalkSat

SEESAW : MaxWalkSat + boundary mutation

- Local favorite
- Does best at reduction defects or effort or time

## More tests

### Four data sets, repeat N=20 times

|   | ranges       |     |      | fixed settings |         |  |
|---|--------------|-----|------|----------------|---------|--|
|   | feature      | low | high | feature        | setting |  |
|   | prec         | 1   | 2    | data           | 3       |  |
|   | flex         | 2   | 5    | pvol           | 2       |  |
|   | resl         | 1   | 3    | rely           | 5       |  |
|   | team         | 2   | 3    | pcap           | 3       |  |
|   | pmat         | 1   | 4    | plex           | 3       |  |
|   | stor         | 3   | 5    | site           | 3       |  |
|   | ruse         | 2   | 4    |                |         |  |
|   | docu         | 2   | 4    |                |         |  |
|   | acap         | 2   | 3    |                |         |  |
|   | pcon         | 2   | 3    |                |         |  |
| • OSP= orbital space plane GNC                  | apex         | 2   | 3    |                |         |  |
| • $OSP2 = second dependention GNC$              | ltex         | 2   | 4    |                |         |  |
| • OSI Z = Second generation GNC                 | tool         | 2   | 3    |                |         |  |
| <ul> <li>Flight = JPL flight systems</li> </ul> | sced         | 1   | 3    |                |         |  |
| • Ground = IPI around systems                   | cplx         | 5   | 6    |                |         |  |
|   | <b>KSLOC</b> | 75  | 125  |                |         |  |

For each data set

- Search N= 20 times (with SEESAW)
- Record how often decisions are found

|                    | Rette    | Better faster cheaper |         |        | Minimize risk exposure |      |  |  |  |
|--------------------|----------|-----------------------|---------|--------|------------------------|------|--|--|--|
| Frequency%         | Dette    |                       |         |        | (rushing to market)    |      |  |  |  |
|                    |          |                       |         | - /    |                        |      |  |  |  |
| of range in        |          |                       |         | lue /  |                        |      |  |  |  |
| 20 reneats         | Data     | Range                 | B=BFC   | X=XPOS | $\frac{B}{B+X}$        |      |  |  |  |
| 20100000           |          |                       |         |        |                        |      | If high, then                          |  |  |
| (ignore all ranges | ground   | rely = 4              | 70      | 20     | 77                     |      | more in BFC                            |  |  |
| found < 50%        | -        | aa = 6                | 70      | 25     | 73                     |      |  |  |  |
| 100110 < 50%       |          | resl = 6              | 65      | 40     | 61                     |      |  |  |  |
|                    |          | etat = 1              | 35      | 65     | 35                     |      | If 50% then same                       |  |  |
|                    |          | aexp = 5              | 45      | 85     | 34                     |      | In BFC and XPOS                        |  |  |
|                    |          | pr = 1                | 35      | 80     | 30                     |      |  |  |  |
|                    |          | aa = 1                | 25      | 60     | 29                     |      |  |  |  |
|                    |          | data = 2              | 25      | 70     | 26                     |      | If low, then                           |  |  |
|                    |          | rely = 1              | 15      | 70     | 17                     |      | usually in XPOS                        |  |  |
|                    | flight   | rely = 5              | 65      | 25     | 72                     |      |  |  |  |
|                    | _        | flex = 6              | 80      | 50     | 61                     |      |  |  |  |
|                    |          | docu = 1              | 55      | 85     | 39                     |      |  |  |  |
|                    |          | site = $6$            | 55      | 85     | 39                     |      |  |  |  |
|                    |          | resl = 6              | 45      | 70     | 39                     |      |  |  |  |
|                    |          | pr = 1                | 45      | 70     | 39                     |      |  |  |  |
|                    |          | pvol = 2              | 45      | 75     | 37                     |      |  |  |  |
|                    |          | data = 2              | 35      | 60     | 36                     |      |  |  |  |
|                    |          | cplx = 3              | 45      | 90     | 33                     |      |  |  |  |
|                    |          | rely = $3$            | 15      | 60     | 20                     |      |  |  |  |
|                    | OSP      | pmat = 4              | 85      | 45     | 65                     |      |  |  |  |
|                    |          | resl = 3              | 45      | 70     | 39                     |      |  |  |  |
|                    |          | ruse = $2$            | 40      | 65     | 38                     |      |  |  |  |
|                    |          | docu = 2              | 25      | 90     | 21                     |      |  |  |  |
|                    | OSP2     | sced = 2              | 100     | 0      | 100                    |      |  |  |  |
|                    |          | sced = $4$            | 0       | 80     | 0                      |      | "Value"                                |  |  |
|                    |          |                       |         |        | -<br>                  |      | <ul> <li>(business context)</li> </ul> |  |  |
| Mostly: if so      | lactad k | NV ONO                | raiac   | tod by | the of                 | thor | changes everything                     |  |  |
|                    |          |                       | , rejec |        |                        |      | changes everything                     |  |  |

|                         |             | Better, faster, cheaper |            |       | Minimize risk exposure |                 |           |  |
|-------------------------|-------------|-------------------------|------------|-------|------------------------|-----------------|-----------|--|
| And what of             |             |                         |            |       |                        |                 | o market) |  |
| techniques?             | Da          | ata                     | Range      | B=BFC | X=XPOS                 | $\frac{B}{B+X}$ |           |  |
|                         | gr          | ound                    | rely = 4   | 70    | 20                     | 77              |           |  |
| Aa = automated analys   | sis         |                         | aa = 6     | 70    | 25                     | 73              |           |  |
| Etat= execution testing | and tools   |                         | res1 = 6   | 65    | 40                     | 61              |           |  |
| Pr= peer review         | <b>y ee</b> |                         | etat = 1   | 35    | 65                     | 35              |           |  |
|                         |             |                         | aexp = 5   | 45    | 85                     | 34              |           |  |
|                         |             |                         | pr = 1     | 35    | 80                     | 30              |           |  |
|                         |             |                         | aa = 1     | 25    | 60                     | 29              |           |  |
|                         |             |                         | data = 2   | 25    | 70                     | 26              |           |  |
|                         |             |                         | rely = 1   | 15    | 70                     | 17              |           |  |
|                         | fli         | ght                     | rely = 5   | 65    | 25                     | 72              |           |  |
|                         |             |                         | flex = 6   | 80    | 50                     | 61              |           |  |
|                         |             |                         | docu = 1   | 55    | 85                     | 39              |           |  |
|                         |             |                         | site $= 6$ | 55    | 85                     | 39              |           |  |
|                         |             |                         | resl = 6   | 45    | 70                     | 39              |           |  |
|                         |             |                         | pr = 1     | 45    | 70                     | 39              |           |  |
|                         |             |                         | pvol = 2   | 45    | 75                     | 37              |           |  |
|                         |             |                         | data = 2   | 35    | 60                     | 36              |           |  |
|                         |             |                         | cplx = 3   | 45    | 90                     | 33              |           |  |
|                         |             |                         | rely = 3   | 15    | 60                     | 20              |           |  |
|                         | 0           | SP                      | pmat = 4   | 85    | 45                     | 65              |           |  |
|                         |             |                         | res1 = 3   | 45    | 70                     | 39              |           |  |
|                         |             |                         | ruse = $2$ | 40    | 65                     | 38              |           |  |
|                         |             |                         | docu = 2   | 25    | 90                     | 21              |           |  |
|                         | 0           | SP2                     | sced = 2   | 100   | 0                      | 100             |           |  |
|                         |             |                         | sced = $4$ | 0     | 80                     | 0               |           |  |

Stopping defect introduction is better than defect removal.

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# Certainly, we should always strive for generality

### But don't be alarmed if you can't find it

- The experience to date is that,
  - with rare exceptions,
  - W and NOVA do not lead to general theories
- But that's ok
  - Very few others have found general models (in SE)
  - E.g. Turhan, Menzies, Ayse'09
- Anyway
  - If there are few general results, there may be general methods to find local results

# Btw, constantly (re)building local models is a general model

## **Case-based reasoning**

- Kolodner's theory of reconstructive memory
- The Yale group
  - Shank & Riesbeck et al.
  - Memory, not models
  - Don't "think", remember



# See you at PROMISE'10?



## http://promisedata.org/2010